A TRAVEL BOOK FOR ONE TRIP

10 days in China: Beijing, Xi'an & Zhangjiajie

10 days · 3 places



1	**Beijing** 北京	4 days	
2	**Xi'an** 西安	2 days	
3	**Zhangjiajie** 张家界	4 days	

Everything in here works with no internet. The parts marked ✓ were checked against the official page on the date shown.

Made at chinamapbook.com — free, no sign-up.

Open this trip, or copy it
chinamapbook.com
/b/rnba83kh34bt

Checked for you

What we checked for this trip, and what to do before you go.

- 9 things to book or do.

WHAT TO DO, AND WHEN

- [ ] **Now** — Tiananmen Square: free, but booked ahead: booking opens 7 days ahead. Book on its official site; each of you books under your own name. ✓ Checked Wed, Oct 7, 2026 · source
  Its booking pages are in Chinese, and we have not checked them step by step yet.

- [ ] **Now** — Mutianyu Great Wall: tickets open 30 days ahead. Book on its official site, with your passport; each of you books under your own name. ✓ Checked Wed, Oct 7, 2026 · source
  Its booking pages are in Chinese, and we have not checked them step by step yet.

- [ ] **Now** — Summer Palace: tickets open 7 days ahead. Book through its WeChat account “颐和园”, with your passport; each of you books under your own name. Whether you must book ahead is not checked yet — booking is the sure way in. ✓ Checked Wed, Oct 7, 2026 · source

  颐和园 In WeChat, tap search and type or paste this name to find its mini program.

  Its booking pages are in Chinese, and we have not checked them step by step yet.

- [ ] **Now** — Forbidden City: tickets open 7 days ahead at 20:00 Beijing time. Book in its WeChat mini program “故宫博物院”, with your passport; each of you books under your own name. ✓ Checked Wed, Oct 7, 2026 · source

  故宫博物院 In WeChat, tap search and type or paste this name to find its mini program.

  Its booking pages are in Chinese, and we have not checked them step by step yet.

- [ ] **Check its page** — Terracotta Army: when tickets open is not checked yet. Book on its official site, with your passport; each of you books under your own name.
  Its booking pages are in Chinese, and we have not checked them step by step yet.

- [ ] **Check its page** — Tianmen Mountain: when tickets open is not checked yet. How to book is not checked yet.

- [ ] **Now** — Alipay takes foreign bank cards — link yours in the app before you fly, then scan to pay wherever Alipay QR codes are accepted. Keep a physical card and some cash as backup. ✓ Checked Wed, Oct 7, 2026 · source

- [ ] **Now** — WeChat Pay takes foreign bank cards for everyday purchases — add yours under Wallet, then scan to pay where WeChat Pay is accepted. No fee up to 200 RMB per payment, 3% above; red packets and transfers are not supported. ✓ Checked Wed, Oct 7, 2026 · source

- [ ] **Now** — Travel eSIMs need an eSIM-capable, carrier-unlocked phone — check yours before you buy. ✓ Checked Sun, Oct 4, 2026 · source

YOUR DATES

- Day 1 and Day 10 are planned light, as if you land by early afternoon and fly home in the evening. Landing late or flying early? Keep those days for getting in and out, and move their sights.
  guide

NOT CHECKED YET

We say what we could not check rather than guess.

- Choose your passport and we'll check how you get in.



1

Beijing 北京

Imperial palaces, the Great Wall and old hutong lanes

4 days here

Where I'm going in Beijing (8 cards) · Help in Chinese · Emergency

- Mutianyu Great Wall is about 1h30 from Beijing (Qianmen) (61 km).
  an estimate
- Beijing: Peking Union Medical College Hospital (PUMCH), International Medical Services — 北京协和医院（国际医疗部）, 北京市东城区帅府园一号 · international department · English spoken · ☎ 010-69156699-2（外宾预约专线）; 010-69156114（服务热线）.
  ✓ Checked Wed, Oct 7, 2026
- Beijing: China-Japan Friendship Hospital, International Department — 中日友好医院（国际部）, 北京市朝阳区樱花园东街2号（本部东侧） · international department · English spoken · ☎ 010-84205121（国际部）; 010-84205566（本部）.
  ✓ Checked Wed, Oct 7, 2026

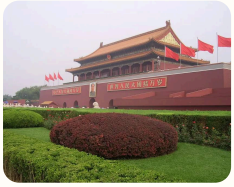
WHERE I'M STAYING

Good areas: Qianmen–Dashilan 前门/大栅栏 (18 min to Beijing South Railway Station 北京南站) · Nanluoguxiang–Gulou 南锣鼓巷—鼓楼 (27 min to Beijing South Railway Station 北京南站)

Hotel name

Address in Chinese

WHAT I'M GOING TO SEE



Tiananmen Day 1

Tiananmen Square 天安门广场

Beijing's central gate and vast square

HOURS	times not stated by the venue
	✓ Checked Wed, Oct 7, 2026 · source
CLOSED	None — open every day
BOOKING	Required — opens 7 days ahead, real-name
TICKET	Free
	✓ Checked Wed, Oct 7, 2026 · source

Show the driver · Tiananmen Square

天安门广场

Address of this entrance not checked yet — show the name.



Niujie Mosque

Beijing's oldest mosque, in a Hui neighbourhood

Give it: 1–2 hours

About 15 min by taxi from Beijing (Qianmen) (an estimate)

HOURS	times not stated by the venue
✓ Checked Wed, Oct 7, 2026 · source	
TICKET	¥10
✓ Checked Wed, Oct 7, 2026 · source	

> *The streets are half the reason to come: the blocks around Niujie are Beijing's Hui other heart, with halal bakeries and butcher shops*

> *The mosque reads like a Chinese palace courtyard with Arabic details inside — walk to the back halls before turning back*

Show the driver · Niujie Mosque

牛街礼拜寺



Great Wall Day 2

Mutianyu Great Wall 慕田峪长城

A wall that runs for thousands of kilometres

HOURS, PEAK SEASON (MAR 16 – NOV 15)	07:30–18:00 · last entry 17:30
HOURS, LOW SEASON (NOV 16 – MAR 15)	08:00–17:30 · last entry 17:00
✓ Checked Wed, Oct 7, 2026 · source	
CLOSED	None — open every day
BOOKING	Required — opens 30 days ahead, real-name
TICKET	¥40
✓ Checked Wed, Oct 7, 2026 · source	

Show the driver · Mutianyu Great Wall

慕田峪长城

Address of this entrance not checked yet — show the name.



Summer Palace Day 3

Imperial gardens built around a lake

Give it: half a day

About 50 min by metro from Beijing (Qianmen) (an estimate)

HOURS, PEAK SEASON (APR 1 – OCT 31)	06:00–20:00 · last entry 19:00
HOURS, LOW SEASON (NOV 1 – MAR 31)	from 06:30 (closing time not stated by the venue) · last entry 18:00
✓ Checked Wed, Oct 7, 2026 · source	
CLOSED	None — open every day
BOOKING	Can be booked 7 days ahead — whether you must is not checked yet
TICKET	¥20–30 (depends on the ticket)
✓ Checked Wed, Oct 7, 2026 · source	

> *It sits beside the Old Summer Palace and Fragrant Hills — do them as one Haidian day trip*

> *Budget half a day — the grounds are huge and the shoreline walks are the best part, not a quick loop*

Show the driver · Summer Palace

颐和园



Old Summer Palace Day 3

Garden ruins left by the 1860 fire

Give it: half a day

About 40 min by metro from Beijing (Qianmen) (an estimate)

HOURS, PEAK SEASON (APR 1 – OCT 31)	06:00–21:00 · last entry 19:00
HOURS, LOW SEASON (NOV 1 – MAR 31)	06:30–19:30 · last entry 17:30

✓ Checked Wed, Oct 7, 2026 · source

CLOSED	None — open every day
TICKET	¥10

✓ Checked Wed, Oct 7, 2026 · source

> *Head for the Western Mansions (Xiyanglou) stone ruins at the north edge of the park — the signature remains, and originally a small corner of a mostly Chinese-style garden*

> *Pair it with the Summer Palace next door for a full Haidian day*

Show the driver · Old Summer Palace

圆明园



Temple of Heaven Day 4

Where emperors prayed for good harvests

Give it: 1–2 hours

About 20 min by metro from Beijing (Qianmen) (an estimate)

HOURS, PEAK SEASON (APR 1 – OCT 31)	06:00–22:00 · last entry 21:00
HOURS, LOW SEASON (NOV 1 – MAR 31)	06:30–22:00 · last entry 21:00

✓ Checked Wed, Oct 7, 2026 · source

CLOSED	Mondays
TICKET	¥10–15 (depends on the ticket)

✓ Checked Wed, Oct 7, 2026 · source

> *Go in the morning: the inner park fills with locals doing tai chi, playing cards and singing in groups — that scene is half the visit*

Show the driver · Temple of Heaven

天坛



Lugou Bridge Day 4

Stone bridge with hundreds of carved lions

Give it: 1–2 hours

HOURS	times not stated by the venue
Not yet checked	
CLOSED	None — open every day
TICKET	¥20
Not yet checked	

> *Count the lions on the parapets — the saying goes no two of the several hundred stone lions are alike*

> *Pair the bridge with the Wanping fortress walls and the war museum at its east end*

Show the driver · Lugou Bridge

卢沟桥



Forbidden City Day 4

The imperial palace at the centre of Beijing

Give it: half a day

About 25 min by foot from Beijing (Qianmen) (an estimate)

HOURS, PEAK SEASON (APR 1 – OCT 31)	08:30–17:00 · last entry 16:00
HOURS, LOW SEASON (NOV 1 – MAR 31)	08:30–16:30 · last entry 15:30
✓ Checked Wed, Oct 7, 2026 · source	
CLOSED	Mondays
BOOKING	Required — opens 7 days ahead, real-name
TICKET	¥40–60 (depends on the ticket)
✓ Checked Wed, Oct 7, 2026 · source	

> *Enter by the Meridian Gate in the south and exit through the north gate, then cross the moat straight into Jingshan Park for the rooftop panorama — the classic closing shot*

> *A Tiananmen Gate tower ticket is separate from the Forbidden City ticket — check which one you are booking*

Show the driver · Forbidden City

故宫

WHAT I'M GOING TO EAT



北京烤鸭

Peking duck

The dish people name first when they think of Beijing: duck lacquered, roasted over fruitwood and carved in front of you.

Usually contains: wheat (flour, wheat gluten), soy (a guide — always show your allergy card)

Known for it: Gastro Esthetics DaDong 大董 · 1949 - Duck de Chine 1949-全鸭季

> 您好，我想点半只烤鸭，再要些饼和酱，麻烦您了。

Hello, I would like half a roast duck, plus some pancakes and sauce please. Thank you.



炸酱面

Noodles with fried bean sauce

Old Beijing's lunch habit: hand-cut noodles buried under dark bean-pork sauce with a rainbow of raw toppings.

Usually contains: pork, wheat (flour, wheat gluten), soy (a guide — always show your allergy card)

> 您好，麻烦您来一碗炸酱面，面码全放，谢谢您。

Hello, one bowl of zhajiang noodles with all the toppings please. Thank you.



铜锅涮羊肉

Copper-pot instant-boiled lamb

Winter Beijing on one table: charcoal copper pot, clear broth, lamb so thin it cooks in three seconds.

Usually contains: lamb, sesame, soy, wheat (flour, wheat gluten) (a guide — always show your allergy card)

> 您好，麻烦您来一份手切鲜羊肉，先涮这个。

Hello, one portion of hand-cut fresh lamb - let us cook this one first please.

- Douzhir is sour and funky on purpose. Order one bowl to share, and stopping after one sip is what most people do — not a failure.
- Mall food courts and tourist streets sell a cheap plate called Beijing roast duck; the carved-at-table version lives in proper duck restaurants at ¥150–300 per person.

Point at the big Chinese — it is the name on the menu. To order, show the sentence under it.

Also here: Badaling · Ming tombs · Yonghe Temple



2

Xi'an 西安

Terracotta Army and the old city walls

2 days here · 🚄 from Beijing: about 4h10 (an estimate)

Where I'm going in Xi'an (5 cards) · Help in Chinese · Emergency

- Beijing → Xi'an: about 4h10 by train (Beijing West Railway Station 北京西站 → Xi'an North Railway Station 西安北站).
  an estimate
- Terracotta Army is about 1h30 from Xi'an (33 km).
  an estimate
- Huaqing Chi is about 51 min from Xi'an (27 km).
  an estimate
- Xi'an: 陕西省人民医院（主院区）, 西安市友谊西路256号 · ☎ 029-85251331.
  ✓ Checked Wed, Oct 7, 2026
- Xi'an: The First Affiliated Hospital of Xi'an Jiaotong University — 西安交通大学第一附属医院.
  Not yet checked

WHERE I'M STAYING

Good areas: Bell Tower & Muslim Quarter 钟楼—回民街 (22 min to Xi'an North Railway Station 西安北站) · Yongningmen (South Gate) 南门永宁门 (26 min to Xi'an North Railway Station 西安北站)

Hotel name

Address in Chinese

WHAT I'M GOING TO SEE



Giant Wild Goose Pagoda Day 5

Da Ci'en Temple ticket office, south square 大慈恩寺（大雁塔南广场售票处）

Tang-dynasty pagoda built for a travelling monk

HOURS	not checked yet
CLOSED	None — open every day

Not yet checked

Show the driver · Da Ci'en Temple ticket office, south square

大慈恩寺（大雁塔南广场售票处）

Address of this entrance not checked yet — show the name.



Daming Palace

Tang imperial palace, now an archaeological park

Give it: half a day About 15 min by metro from Xi'an (an estimate)

HOURS	not checked yet
CLOSED	None — open every day

Not yet checked

Metro Line 4's Daminggong station opens right by the Danfeng Gate side

This is a ruin park — foundations and interpretive buildings, not a rebuilt palace; the free lawns work as a local park

Show the driver · Daming Palace

大明宫



Great Mosque of Xi'an

Chinese courtyards around a prayer hall

Give it: 1–2 hours About 10 min by foot from Xi'an (an estimate)

HOURS	not checked yet
CLOSED	None — open every day

Not yet checked

Sleeveless tops do not fit the setting; the prayer hall itself is for worshippers — visitors stay in the four courtyards

It is a Chinese-courtyard mosque four courts deep with a pagoda-style minaret — walk to the last court before turning back

Show the driver · Great Mosque of Xi'an

西安清真寺



Terracotta Army Day 6

Thousands of clay soldiers buried for 2,000 years

Give it: half a day About 1h30 by metro from Xi'an (an estimate)

HOURS, PEAK SEASON (MAR 16 – NOV 15)	08:30–18:30 · last entry 17:00
HOURS, LOW SEASON (NOV 16 – MAR 15)	08:30–18:00 · last entry 17:00

✓ Checked Wed, Oct 7, 2026 · source

CLOSED	None — open every day
BOOKING	Required ahead — real-name, with your passport

✓ Checked Wed, Oct 7, 2026 · source

A tout selling a secret 'Pit 4' tour is inventing it — your ticket already covers the three numbered pits and the site's other pits

Do the pits in reverse — Pit 3, then Pit 2, then Pit 1 — so each hall tops the last and Pit 1 is the finale

Show the driver · Terracotta Army

秦始皇兵马俑



Huaqing Chi Day 6

Hot springs that emperors and a modern state both used

Give it: 1–2 hours

HOURS	07:30–18:00
✓ Checked Sun, Oct 4, 2026 · source	
HOURS, SUMMER (WHICH MONTHS: NOT CHECKED YET)	07:30–18:00
HOURS, WINTER (WHICH MONTHS: NOT CHECKED YET)	07:30–17:30
✓ Checked Wed, Oct 7, 2026 · source	
CLOSED	None — open every day
✓ Checked Wed, Oct 7, 2026 · source	

The 1936 Xi'an Incident bullet holes are still visible on the Five-Room Building where Chiang Kai-shek was caught

Take the cable car from the West Gate up Mount Li for the beacon-tower outlook, then walk down into the imperial bath ruins

Show the driver · Huaqing Chi

华清池

WHAT I'M GOING TO EAT



肉夹馍

Roujiamo (Chinese pork burger)

Chopped long-braised pork in a crackly baked flatbread, the snack Xi'an is known for first.

Usually contains: pork, wheat (flour, wheat gluten), soy (a guide — always show your allergy card)

Known for it: Fanji cured-pork burger shop 樊记腊汁肉（竹笆市店）

> 您好，一个优质肉夹馍，麻烦皮烤脆一点，谢谢您。

Hello, one premium pork burger, crispy crust please.

羊肉泡馍

Lamb paomo (bread in lamb soup)

You tear the bread by hand, the kitchen pours boiling lamb broth over it, eating it is a ritual not just a meal.

Usually contains: lamb, wheat (flour, wheat gluten), broth (a guide — always show your allergy card)

Known for it: Lao Sun Jia restaurant 老孙家饭庄（东关正街店） · Tong Sheng Xiang restaurant 同盛祥饭庄（钟鼓楼广场店）

> 您好，两碗羊肉泡馍，馍我们自己掰，汤宽一点，谢谢您。

Hello, two lamb paomo, we will tear the bread ourselves, extra broth please.

biangbiang面

Biangbiang belt noodles

Ribbon-wide hand-slapped noodles under chilli, pork or tomato toppings, named for the slapping sound.

Usually contains: wheat (flour, wheat gluten), pork, egg, soy (a guide — always show your allergy card)

> 您好，一碗三合一biangbiang面，辣子正常，谢谢您。

Hello, one biangbiang noodles with three toppings, normal chilli please.

- Spice words are local scale: wei la (mild) in Xi'an still carries real chilli — say bu la (no chilli) if the table is heat-shy.
- The Muslim Quarter is halal: pork roujiamo lives outside it, and beef-lamb versions inside — check the halal sign if that matters to you.

Point at the big Chinese — it is the name on the menu. To order, show the sentence under it.

Also here: Xi'an City Wall · Epang Palace · Bell Tower of Xi'an



3

Zhangjiajie 张家界

Sandstone pillars rising out of forest, and a glass skywalk

4 days here · ✈ from Xi'an: about 1h12 in the air, 3h42 door to door (an estimate)

Where I'm going in Zhangjiajie (6 cards) · Help in Chinese · Emergency

- Xi'an → Zhangjiajie: about 3h42 door to door, flying.
  an estimate
- Tianmen Mountain is about 59 min from Wulingyuan (park gate) (33 km) — or sleep in Zhangjiajie downtown for it.
  an estimate
- Tianzi Mountain is about 1h45 from Wulingyuan (park gate) (5 km).
  an estimate
- Zhangjiajie: Zhangjiajie People's Hospital — 张家界市人民医院, 张家界市永定区古庸路192号 · ☎ 0744-8210150（门诊预约，古庸路）；0744-8288518（门诊预约，新院）；0744-8287697（总值班）.
  ✓ Checked Wed, Oct 7, 2026

WHERE I'M STAYING

Good areas: Wulingyuan (park gate) 武陵源（标志门） (50 min to Zhangjiajie West Railway Station 张家界西站) · Downtown (Yongding, Tianmen area) 市区（大庸桥片区） (15 min to Zhangjiajie West Railway Station 张家界西站)

Hotel name

Address in Chinese

WHAT I'M GOING TO SEE

Yuanjiajie

Sandstone pillars above the clouds

Give it: a full day

HOURS	times not stated by the venue		

✓ Checked Wed, Oct 7, 2026 · source

CLOSED	None — open every day	TICKET	¥165

✓ Checked Wed, Oct 7, 2026 · source

Show the driver · Yuanjiajie

袁家界

Tianmen Mountain Day 8

A high plateau reached by a very long cable car

Give it: half a day

Show the driver · Tianmen Mountain

天门山

HOURS	times not stated by the venue		
✓ Checked Wed, Oct 7, 2026 · source			
CLOSED	None — open every day	BOOKING	Required ahead — real-name, with your passport
✓ Checked Wed, Oct 7, 2026 · source			

Book the first cable car slot around 7:30 — by mid-morning in peak season the queue can pass two hours

Route B flips the plan — bus up the 99 bends cable car down — and the downhill cable queue runs shorter

Huangshizhai Day 9

A flat-topped mesa of quartz pillars

Give it: half a day

Show the driver · Huangshizhai

黄石寨

HOURS	times not stated by the venue		
✓ Checked Wed, Oct 7, 2026 · source			
CLOSED	None — open every day	TICKET	¥165
✓ Checked Wed, Oct 7, 2026 · source			

Tianzi Mountain Day 9

High views over the sandstone peaks

Give it: half a day About 1h45 by bus from Wulingyuan (park gate) (an estimate)

Show the driver · Tianzi Mountain

天子山

HOURS	times not stated by the venue		
✓ Checked Wed, Oct 7, 2026 · source			
CLOSED	None — open every day	TICKET	¥165
✓ Checked Wed, Oct 7, 2026 · source			

Upper shuttle loops connect the Tianzi Yuanjiajie and Yangjiajie ridges — hop them instead of walking between

Most itineraries ride the Bailong Elevator up in the morning and come down by the Tianzi cable car in the afternoon

Ten-Mile Gallery Day 10

A valley walk past named rock peaks

Give it: 1–2 hours

Show the driver · Ten-Mile Gallery

十里画廊

HOURS	times not stated by the venue		
✓ Checked Wed, Oct 7, 2026 · source			
CLOSED	None — open every day	TICKET	¥165
✓ Checked Wed, Oct 7, 2026 · source			

Golden Whip Stream

A quiet walk beneath Zhangjiajie's sandstone pillars

Give it: half a day About 45 min by bus from Wulingyuan (park gate) (an estimate)

HOURS	times not stated by the venue		
✓ Checked Wed, Oct 7, 2026 · source			
CLOSED	None — open every day	TICKET	¥165
✓ Checked Wed, Oct 7, 2026 · source			

> *A morning sequence that works: the Huangshizhai cable-car loop first then down to the stream for the flat afternoon walk*

> *The stream path doubles as the on-foot approach to Yuanjiajie's stairs at Luanchuanpo*

Show the driver · Golden Whip Stream

金鞭溪

WHAT I'M GOING TO EAT

三下锅

Three-down dry pot

A dry pot of three chosen ingredients, classically pork belly, intestine and walnut

Usually contains: pork, offal, tree nuts, soy, wheat (flour, wheat gluten) (a guide — always show your allergy card)

> 您好，两位用三下锅，麻烦您帮我们配菜。
> Three-down dry pot for two; could you suggest the three fillings. Thank you.

湘西腊肉

Xiangxi smoked cured pork

Pork smoked for months over the farmhouse fire, sliced and stir-fried

Usually contains: pork (a guide — always show your allergy card)

> 您好，一份腊肉，麻烦您蒸软一些。
> One cured pork, steamed soft, please. Thank you.

岩耳炖土鸡

Rock-ear chicken soup

Free-range chicken soup with rock-ear fungus from the sandstone cliffs

Usually contains: broth (a guide — always show your allergy card)

> 您好，一份岩耳炖鸡，麻烦您了。
> One chicken soup with rock-ear fungus, please. Thank you.

- A three-down dry pot feeds two easily; even a small pot arrives loaded, so order one pot fewer than you think.
- Mountain-area restaurants price fish and meat by weight; check the scale before ordering.

Point at the big Chinese — it is the name on the menu. To order, show the sentence under it.

Also here: Zhangjiajie National Forest Park · Zhangjiajie · Wulingyuan · Zhangjiajie Grand Canyon Glass Bridge

APPENDIX

The plan, roughly

A sketch, not a schedule — it follows the order and the days above.

Day 1–4	Beijing
Day 5–6	Xi'an travel day: about 4h10 by fast train (an estimate)
Day 7–10	Zhangjiajie travel day: about 3h42 incl. the flight (an estimate)
✈	Fly home from Zhangjiajie

When something goes wrong

IN AN EMERGENCY

- **110** Police
- **120** Ambulance
- **119** Fire
- **122** Traffic accident
- **12345** City service hotline
- **12367** Immigration service
- **12328** Transport hotline

A hospital at each stop

- Beijing: Peking Union Medical College Hospital (PUMCH), International Medical Services — 北京协和医院（国际医疗部）, 北京市东城区帅府园一号 · international department · English spoken · ☎ 010-69156699-2（外宾预约专线）; 010-69156114（服务热线）.
  ✓ Checked Wed, Oct 7, 2026
- Beijing: China-Japan Friendship Hospital, International Department — 中日友好医院（国际部）, 北京市朝阳区樱花园东街2号（本部东侧） · international department · English spoken · ☎ 010-84205121（国际部）; 010-84205566（本部）.
  ✓ Checked Wed, Oct 7, 2026
- Xi'an: 陕西省人民医院（主院区）, 西安市友谊西路256号 · ☎ 029-85251331.
  ✓ Checked Wed, Oct 7, 2026
- Xi'an: The First Affiliated Hospital of Xi'an Jiaotong University — 西安交通大学第一附属医院.
  Not yet checked
- Zhangjiajie: Zhangjiajie People's Hospital — 张家界市人民医院, 张家界市永定区古庸路192号 · ☎ 0744-8210150（门诊预约，古庸路）; 0744-8288518（门诊预约，新院）; 0744-8287697（总值班）.
  ✓ Checked Wed, Oct 7, 2026

IF SOMETHING GOES WRONG

When a phone payment fails

- If WeChat Pay says your payments are restricted, it usually means real-name verification is not finished yet; once you complete it, the account is unfrozen and you can pay again.
  1. Tap the notice on the payment screen and add your passport details, full name exactly as printed, phone, address and occupation
  2. Upload a photo of your passport page and a clear photo of your face
  3. Pay with your physical card or cash while you wait

  If that doesn't work Pay with the physical card at a card terminal or with RMB cash - shops that take payment face to face must accept cash.

  ✓ Checked Wed, Oct 7, 2026 · source
- To link a foreign card to WeChat Pay, your name and ID number must match the ones your bank account was opened with, the country must match the one on your ID, and your bank texts a code to the phone number it has on file.
  1. Check the name is entered exactly as on your bank account, including spaces and punctuation
  2. Make sure the phone number registered with your bank can receive texts in China
  3. If the wallet still declines the card, try a second card or pay by card at the till

  If that doesn't work Pay with the physical card at a card terminal, or with cash; Bank of China ATMs take Visa, Mastercard, UnionPay, JCB and Amex for RMB.

  ✓ Checked Wed, Oct 7, 2026 · source

- A foreign card in WeChat Pay works for everyday purchases in mainland China but not for red packets or money transfers. Payments of 200 RMB or less carry no fee; above 200 RMB the fee is 3%.
  1. Use the wallet for shop and taxi QR payments
  2. For anything above 200 RMB, a card at the till or cash avoids the 3% fee
  3. Ask friends to settle shared bills with you in cash rather than by transfer

  If that doesn't work Cash or a physical card at a card terminal.

  ✓ Checked Wed, Oct 7, 2026 · source
- By rule in force since 1 February 2026, businesses that take payment in person must accept RMB cash and keep reasonable change; self-service setups must post a way to pay in cash.
  1. Offer RMB notes
  2. If refused, point out that cash is legal tender
  3. Keep a receipt or photo; you can report it to the local People's Bank of China branch

  If that doesn't work Pay another way, keep the evidence, and report the refusal to the local People's Bank of China branch.

  ✓ Checked Wed, Oct 7, 2026 · source
- Large shopping areas, scenic areas, museums, hotels, transport hubs and hospitals above a set size must be equipped to take mobile payment, bank cards and cash.
  1. At these places, ask to pay by card (look for the Visa, Mastercard or UnionPay signs) if the wallet fails
  2. Or pay in cash

  If that doesn't work Withdraw RMB at a Bank of China ATM and pay in cash.

  ✓ Checked Wed, Oct 7, 2026 · source
- Foreign Visa, Mastercard, UnionPay, JCB and Amex cards can withdraw RMB at any networked Bank of China ATM, 24 hours a day; which transactions work depends on your card issuer.
  1. Look for the card-network logos on the ATM
  2. Withdraw RMB
  3. If the machine keeps your card, keep the slip it prints and call Bank of China on 95566

  If that doesn't work Exchange foreign cash at a Bank of China branch with your passport.

  ✓ Checked Wed, Oct 7, 2026 · source
- Bank of China branches exchange 38 foreign currencies into RMB; small amounts need only your passport, no account. Authorised exchange desks at hotels and airports take up to 10,000 RMB per person per day.
  1. Bring your passport and foreign banknotes to a Bank of China branch or an airport or hotel exchange desk
  2. Ask for some small notes for taxis and stalls

  If that doesn't work Use a currency exchange machine at the airport or a Bank of China ATM with your card.

  ✓ Checked Wed, Oct 7, 2026 · source
- Bank of China accepts UnionPay, Visa, Mastercard, American Express, JCB and Diners cards at its card terminals, by tap, chip or swipe, where the acceptance sign is shown.
  1. Bring two cards on different networks and keep one apart from your phone
  2. At places showing the card signs, pay by tap or chip if the wallet fails

  If that doesn't work Cash from a Bank of China ATM.

  ✓ Checked Wed, Oct 7, 2026 · source

When a hotel won't take a foreign guest

- Any hotel in China registers foreign guests itself at check-in and reports it to the local police; you just show your passport.
  1. Show your passport at the front desk
  2. The hotel completes the registration

  If that doesn't work If the desk is unsure how to register you, call the immigration hotline 12367 (Chinese and English, 24 hours) for guidance.

  ✓ Checked Wed, Oct 7, 2026 · source
- Local authorities and booking platforms should not use licence or other qualification requirements to stop hotels from taking foreign guests, and neither platforms nor hotels should post notices that they do not take foreign guests.
  1. Book through a platform; a listing closed to foreign guests goes against the 2024 national notice
  2. If a desk says it lacks a licence for foreign guests, mention that the notice says licence requirements should not keep foreign guests out, and ask them to register you

  If that doesn't work Book another hotel nearby and report the refusal to 12367.

  ✓ Checked Wed, Oct 7, 2026 · source
- The immigration hotline 12367 answers in Chinese and English, 24 hours a day, and takes policy questions, enquiries and complaints, including about hotel stays.
  1. From a phone in China, dial 12367 and ask for English
  2. Say which hotel refused you and where
  3. Meanwhile book another hotel nearby

  If that doesn't work Book another hotel nearby.

  ✓ Checked Wed, Oct 7, 2026 · source
- Staying in a private home or rental rather than a hotel, you or your host must register with the local police within 24 hours of arrival; since 21 September 2026 this can be done online anywhere in China.
  1. Ask your host to register you in the NIA 12367 app, WeChat or Alipay mini program, or the NIA website - the first time, the host does it
  2. Or go together to the local police station
  3. Keep the registration record in the app

  If that doesn't work Call 12367 for help, or visit the local police station or exit-entry office.

  ✓ Checked Wed, Oct 7, 2026 · source

Taxis, and when none comes

- Licensed taxis must run the meter and offer a printed receipt; national rules let you decline to pay if the driver will not use the meter or will not give a receipt.
  1. Check the meter is running as you set off
  2. At the end pay what the meter shows, plus any road toll
  3. Ask for the printed receipt and keep it until you have checked you left nothing in the car

  If that doesn't work If a driver names a fixed price before you leave, step out and take the next taxi or book a ride in the DiDi app

  ✓ Checked Wed, Oct 7, 2026 · source
- Drivers may not refuse a ride once they know where you are going, haggle over the price, or take a detour; the route should be a reasonable one to the address you give.
  1. Show the destination written in Chinese
  2. If the driver quotes a price instead of using the meter, say 'da biao' (use the meter) or take the next taxi

  If that doesn't work Note the plate number and report it on 12328, the transport service line

  ✓ Checked Wed, Oct 7, 2026 · source
- At airports, railway stations, coach stations and ports, taxis queue at a marked rank and follow a dispatcher; drivers are not allowed to pick up outside the designated area.
  1. Follow the Taxi signs to the rank
  2. Join the queue and take the car the dispatcher sends
  3. Say no to anyone who offers a car inside the hall or at the exit

  If that doesn't work If the queue is long, use the metro, airport bus or the ride-hailing pick-up area the airport signposts

  ✓ Checked Wed, Oct 7, 2026 · source
- A licensed taxi has a roof light reading 'TAXI' in Chinese and English, a sign showing whether it is free, and its fares, passenger notice, company name and complaint number posted inside.
  1. Wave down a taxi whose sign shows it is free (空车)
  2. Before you get in, check the roof light and the fare card on the window

  If that doesn't work If no taxi stops, book one in the DiDi app, which also dispatches street taxis

  ✓ Checked Wed, Oct 7, 2026 · source
- 12328 is the transport service and complaints line; city transport bureaus point passengers to it for taxis that will not use the meter, overcharge, haggle or refuse a ride.
  1. Keep the receipt or note the plate number, time and route
  2. Call 12328, or ask your hotel's front desk to call for you

  If that doesn't work The taxi company's name and service number are posted inside the car; note them with the plate number and call that number

  ✓ Checked Wed, Oct 7, 2026 · source
- For a ride to a remote area, or out of the city at night, a driver may ask you to come with them to register at the nearest relevant office, and may decline the trip if you do not.
  1. For a late or out-of-town trip, book through the DiDi app or ask your hotel to arrange the car
  2. Carry your passport

  If that doesn't work If no driver will take the trip, ask your hotel's front desk to book a car for you, or stay the night and travel in the morning

  ✓ Checked Wed, Oct 7, 2026 · source
- DiDi China, DiDi's app for the Chinese mainland, has an English version: you can register with your own mobile number, message drivers with English-Chinese translation, choose payment options that include international bank cards, and reach English customer service in the app around the clock.
  1. Install DiDi China before you fly and register with your own mobile number
  2. Add a payment method in the app; the options include international bank cards
  3. To book, enter the destination and wait at the pick-up point the app shows

  If that doesn't work If DiDi will not take your card, a taxi from the rank or the street takes cash

  ✓ Checked Wed, Oct 7, 2026 · source
- Beijing Capital Airport: the taxi rank is on level 1 outside doors 5-9 (middle lane) at Terminal 2 and in the B1 taxi waiting area at Terminal 3; ride-hail cars pick up on level 1 (south-east side) of car park 2 and in zone H on B2 of car park 3.
  1. Follow the Taxi signs to the rank for your terminal
  2. For DiDi, walk to the ride-hail pick-up area in the car park before you book

  If that doesn't work Taxi dispatch: T2 010-64596539, T3 010-64558892

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Help in Chinese: cards to show

您好，这是一位外国游客的中国行程册。

WHAT TO SHOW

Checking in at a hotel or guesthouse

Your phone payment will not go through at a shop or stall

You need someone to make one short call for you

At a train or metro gate with a passport, not a Chinese ID

Where I'm going in Beijing (8 cards)

Where I'm going in Xi'an (5 cards)

Where I'm going in Zhangjiajie (6 cards)

Emergency

Checking in at a hotel or guesthouse

酒店入住

您好，我有预订，姓名是 _____。这是我的护照。麻烦您帮我办理住宿登记，谢谢！
your name

Your phone payment will not go through at a shop or stall

可以用现金吗

您好，我的手机付不了钱，可以用现金吗？或者能麻烦您用自己的手机代我付，我把现金给您吗？谢谢！

You need someone to make one short call for you

请帮我打个电话

您好，能麻烦您帮我打个电话吗？号码是 _____，就说：_____。太感谢了！
phone number　what to say

At a train or metro gate with a passport, not a Chinese ID

人工通道

您好，我用护照买的车票，闸机刷不了。麻烦您带我走人工通道检票。谢谢！

Emergency numbers in China

110	Police	Danger to you or others, or a crime in progress
120	Ambulance	Medical emergency
119	Fire	Fire
122	Traffic accident	Road accident
12345	City service hotline	Public services and complaints including tourism
12367	Immigration service	Visa and entry-stay questions; English spoken
12328	Transport hotline	Taxi or ride-hail dispute or overcharging

这是这位游客在 chinamapbook.com 做的行程册。感谢您的帮助！

Point to where you want to go

Each card asks, in Chinese, for directions or a ride to that one place. Find the one you need and point to it.

BEIJING 北京

← Beijing

Sight · Tiananmen Square

您好，我是外国游客，我想去

天安门广场

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Niujie Mosque

您好，我是外国游客，我想去

牛街礼拜寺

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Mutianyu Great Wall

您好，我是外国游客，我想去

慕田峪长城

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Summer Palace

您好，我是外国游客，我想去

颐和园

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Old Summer Palace

您好，我是外国游客，我想去

圆明园

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Temple of Heaven

您好，我是外国游客，我想去

天坛

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Lugou Bridge

您好，我是外国游客，我想去

卢沟桥

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Forbidden City

您好，我是外国游客，我想去

故宫

您能帮我叫辆车或者指一下路吗？谢谢！

XI'AN 西安

← Xi'an

Sight · Da Ci'en Temple ticket office, south square

您好，我是外国游客，我想去

大慈恩寺（大雁塔南广场售票处）

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Daming Palace

您好，我是外国游客，我想去

大明宫

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Great Mosque of Xi'an

您好，我是外国游客，我想去

西安清真寺

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Terracotta Army

您好，我是外国游客，我想去

秦始皇兵马俑

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Huaqing Chi

您好，我是外国游客，我想去

华清池

您能帮我叫辆车或者指一下路吗？谢谢！

ZHANGJIAJIE 张家界

← Zhangjiajie

Sight · Yuanjiajie

您好，我是外国游客，我想去

袁家界

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Tianmen Mountain

您好，我是外国游客，我想去

天门山

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Huangshizhai

您好，我是外国游客，我想去

黄石寨

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Tianzi Mountain

您好，我是外国游客，我想去

天子山

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Ten-Mile Gallery

您好，我是外国游客，我想去

十里画廊

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Golden Whip Stream

您好，我是外国游客，我想去

金鞭溪

您能帮我叫辆车或者指一下路吗？谢谢！

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