A TRAVEL BOOK FOR ONE TRIP

# Hangzhou: a travel guide to take with you

*3 days · 1 place*



1 **Hangzhou** 杭州 3 days

Everything in here works with no internet. The parts marked ✓ were checked against the official page on the date shown.

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Open this trip, or copy it
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**/b/xqtz8dc8x3de**

# Checked for you

*What we checked for this trip, and what to do before you go.*

- 4 things to book or do.

## WHAT TO DO, AND WHEN

- [ ] **Now**

Lingyin Temple: tickets open 7 days ahead at 08:00 Beijing time. Book in its WeChat mini program “杭州灵隐飞来峰”, with your passport; each of you books under your own name. ✓ Checked Wed, Oct 7, 2026 · source

> **杭州灵隐飞来峰**
>
> In WeChat, tap search and type or paste this name to find its mini program.
>
> Its booking pages are in Chinese, and we have not checked them step by step yet.

- [ ] **Now**

Alipay takes foreign bank cards — link yours in the app before you fly, then scan to pay wherever Alipay QR codes are accepted. Keep a physical card and some cash as backup. ✓ Checked Wed, Oct 7, 2026 · source

- [ ] **Now**

WeChat Pay takes foreign bank cards for everyday purchases — add yours under Wallet, then scan to pay where WeChat Pay is accepted. No fee up to 200 RMB per payment, 3% above; red packets and transfers are not supported. ✓ Checked Wed, Oct 7, 2026 · source

☐ **Now** Travel eSIMs need an eSIM-capable, carrier-unlocked phone — check yours before you buy. ✓ Checked Sun, Oct 4, 2026 · source

## YOUR DATES

- Day 1 and Day 3 are planned light, as if you land by early afternoon and fly home in the evening. Landing late or flying early? Keep those days for getting in and out, and move their sights.

  *guide*

## NOT CHECKED YET

We say what we could not check rather than guess.

- Choose your passport and we'll check how you get in.




*West Lake, tea hills and classical gardens*

3 days here

Where I'm going in Hangzhou (6 cards) · Help in Chinese · Emergency

- Mount Tianmu is about 2h15 from Hangzhou (Hubin, West Lake east shore) (90 km).
  *an estimate*
- Hangzhou: Sir Run Run Shaw Hospital, Zhejiang University School of Medicine (Qingchun Campus) — 浙江大学医学院附属邵逸夫医院（庆春院区）, 浙江省杭州市上城区庆春东路3号 · international department · English spoken · ☎ +86-571-86006118.
  ✓ Checked Wed, Oct 7, 2026

**WHERE I'M STAYING**

Good areas: Hubin / West Lake east shore 湖滨（龙翔桥） (18 min to Hangzhou East Railway Station 杭州东站) · Southern Song Imperial Street–Qinghefang 南宋御街—河坊街 (20 min to Hangzhou East Railway Station 杭州东站)

Hotel name

Address in Chinese

## WHAT I'M GOING TO SEE



### West Lake (Zhejiang) Day 1

A lake that shaped a thousand years of painting

Give it: half a day

| | |
|---|---|
| HOURS | times not stated by the venue |
| ✓ Checked Wed, Oct 7, 2026 · source | |
| CLOSED | None — open every day |
| TICKET | Free |
| ✓ Checked Wed, Oct 7, 2026 · source | |

> *The full loop runs about 12 km or five hours on foot — cut it short across the Su or Bai causeway*

> *Guo's Villa is the quiet garden on the lakeshore — a small entry and a pot of lakeside tea keep the crowds out*

Show the driver · West Lake (Zhejiang)

西湖



## Lingyin Temple Day 1

Incense smoke and carvings at Hangzhou's great temple

Give it: half a day

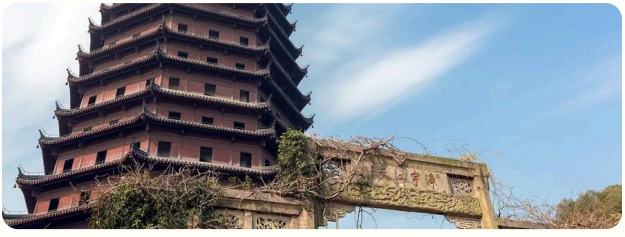
| | |
|---|---|
| HOURS | 07:30–17:30 · last entry 17:00 |
| ✓ Checked Wed, Oct 7, 2026 · source | |
| CLOSED | None — open every day |
| BOOKING | Required — opens 7 days ahead, real-name |
| ✓ Checked Wed, Oct 7, 2026 · source | |

> *A chairlift or easy stairs climbs from the temple area to the hilltop North Peak temple*

> *Arrive with the 7:30 opening and walk Feilaifeng carvings first then the temple halls then the quieter Yongfu and Taoguang temples uphill*

Show the driver · Lingyin Temple

# 灵隐寺



## Liuhe Pagoda Day 2

Tall pagoda looking over the Qiantang River

Give it: 1–2 hours

| | |
|---|---|
| HOURS, SUMMER (WHICH MONTHS: NOT CHECKED YET) | 07:00–17:30 |
| HOURS, WINTER (WHICH MONTHS: NOT CHECKED YET) | 07:00–16:55 |

✓ Checked Wed, Oct 7, 2026 · source

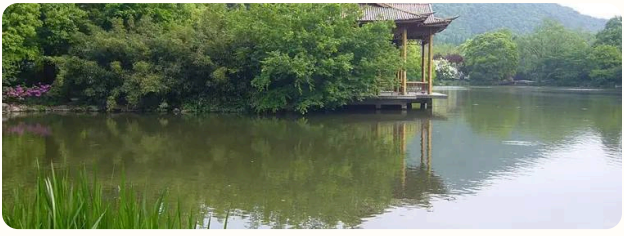
| | |
|---|---|
| CLOSED | None — open every day |

✓ Checked Wed, Oct 7, 2026 · source

> *Liuhe Pagoda stands by the Qiantang River about 15 minutes by cab from the lake — the park beside it lines up miniature world pagodas*

Show the driver · Liuhe Pagoda

# 六和塔



## Xixi National Wetland Park Day 2

A wetland of waterways and reed beds

Give it: half a day

| | |
|---|---|
| HOURS | not checked yet |
| CLOSED | None — open every day |
| TICKET | Free |

Not yet checked

> *Xixi is the locals' wetland — reeds birds and quiet channels at a fraction of West Lake's crowds; buses leave from Huanglong stadium*

Show the driver · Xixi National Wetland Park

西溪湿地



## Phoenix Mosque Day 2

One of China's oldest mosques, in Hangzhou

Give it: 1–2 hours

| | |
|---|---|
| HOURS | not checked yet |
| TICKET | Free |

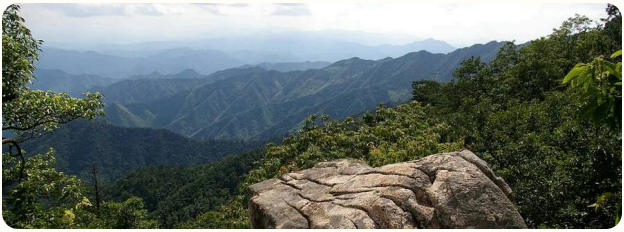
Not yet checked

| | |
|---|---|
| FOREIGN PASSPORT | Not online — buy at the ticket window with your passport |

Not yet checked

Show the driver · Phoenix Mosque

凤凰寺



## Mount Tianmu Day 3

Forest and cloud on a Zhejiang ridge

Give it: a full day

| | |
|---|---|
| HOURS | not checked yet |
| CLOSED | None — open every day |

Not yet checked

Show the driver · Mount Tianmu

# 天目山

### WHAT I'M GOING TO EAT



## 东坡肉

**Dongpo pork**

One wobbling square of wine-braised pork belly in a small pot; the dish the lake city answers for.

Usually contains: pork, alcohol, soy, wheat (flour, wheat gluten) (a guide — always show your allergy card)

Known for it: Louwailou 楼外楼（孤山路总店）

> 您好，请给我们来一份东坡肉，谢谢您。
> Hello, one dongpo pork for us, please.



## 西湖醋鱼

**West Lake fish in vinegar gravy**

Whole grass carp under sweet vinegar; right kitchen, great; wrong kitchen, muddy. Choose by name.

Usually contains: fish, soy, wheat (flour, wheat gluten), alcohol (a guide — always show your allergy card)

Known for it: Louwailou 楼外楼（孤山路总店）

> 您好，麻烦您给我们来一条西湖醋鱼。
> Hello, one West Lake fish in vinegar gravy, please.

## 龙井虾仁

**Longjing tea shrimp**

Spring tea leaves and white river shrimp in one wok; the quiet signature of Hangzhou.

Usually contains: shellfish: shrimp, crab, clams, oysters, shrimp and crab, egg, alcohol, lard (a guide — always show your allergy card)

Known for it: Louwailou 楼外楼（孤山路总店）

> 您好，麻烦您给我们来一份龙井虾仁。
> Hello, one shrimp with Longjing tea, please.



## 片儿川

**Pian er chuan noodles**

Preserved greens, bamboo shoots and pork over al dente noodles; breakfast of the whole city.

Usually contains: pork, wheat (flour, wheat gluten), soy, broth, lard (a guide — always show your allergy card)

Known for it: Kuiyuan Guan 奎元馆（解放路总店）

> 您好，我想点一碗片儿川，麻烦您了。
> Hello, I would like a bowl of pian er chuan, please.

- West Lake fish lives or dies by the kitchen: a proper shop starves the carp in clear water first, a lazy one serves mud. Order it at a named old-line restaurant or choose another fish.
- The lakeside famous restaurants run long waits on weekends; the menu is the same a street back at half the price and minus the lake view.

Point at the big Chinese — it is the name on the menu. To order, show the sentence under it.

**Also here:** Qiandao Lake · Hu Qing Yu Tang · Baochu Pagoda

APPENDIX

# The plan, roughly

*A sketch, not a schedule — it follows the order and the days above.*

| | |
|---|---|
| **Day 1–3** | Hangzhou |
| ✈ | Fly home from Hangzhou |

# When something goes wrong

## IN AN EMERGENCY

- **110** Police
- **120** Ambulance
- **119** Fire
- **122** Traffic accident
- **12345** City service hotline
- **12367** Immigration service
- **12328** Transport hotline

### A hospital at each stop

- Hangzhou: Sir Run Run Shaw Hospital, Zhejiang University School of Medicine (Qingchun Campus) — 浙江大学医学院附属邵逸夫医院（庆春院区）, 浙江省杭州市上城区庆春东路3号 · international department · English spoken · ☎ +86-571-86006118.
  ✓ Checked Wed, Oct 7, 2026

## IF SOMETHING GOES WRONG

### When a phone payment fails

- If WeChat Pay says your payments are restricted, it usually means real-name verification is not finished yet; once you complete it, the account is unfrozen and you can pay again.
  1. Tap the notice on the payment screen and add your passport details, full name exactly as printed, phone, address and occupation
  2. Upload a photo of your passport page and a clear photo of your face
  3. Pay with your physical card or cash while you wait

**If that doesn't work** Pay with the physical card at a card terminal or with RMB cash - shops that take payment face to face must accept cash.

✓ Checked Wed, Oct 7, 2026 · source

- To link a foreign card to WeChat Pay, your name and ID number must match the ones your bank account was opened with, the country must match the one on your ID, and your bank texts a code to the phone number it has on file.
  1. Check the name is entered exactly as on your bank account, including spaces and punctuation
  2. Make sure the phone number registered with your bank can receive texts in China
  3. If the wallet still declines the card, try a second card or pay by card at the till

  **If that doesn't work** Pay with the physical card at a card terminal, or with cash; Bank of China ATMs take Visa, Mastercard, UnionPay, JCB and Amex for RMB.

✓ Checked Wed, Oct 7, 2026 · source

- A foreign card in WeChat Pay works for everyday purchases in mainland China but not for red packets or money transfers. Payments of 200 RMB or less carry no fee; above 200 RMB the fee is 3%.
  1. Use the wallet for shop and taxi QR payments
  2. For anything above 200 RMB, a card at the till or cash avoids the 3% fee
  3. Ask friends to settle shared bills with you in cash rather than by transfer

  **If that doesn't work** Cash or a physical card at a card terminal.

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- By rule in force since 1 February 2026, businesses that take payment in person must accept RMB cash and keep

reasonable change; self-service setups must post a way to pay in cash.

1. Offer RMB notes
2. If refused, point out that cash is legal tender
3. Keep a receipt or photo; you can report it to the local People's Bank of China branch

**If that doesn't work** Pay another way, keep the evidence, and report the refusal to the local People's Bank of China branch.

✓ Checked Wed, Oct 7, 2026 · source

- Large shopping areas, scenic areas, museums, hotels, transport hubs and hospitals above a set size must be equipped to take mobile payment, bank cards and cash.

  1. At these places, ask to pay by card (look for the Visa, Mastercard or UnionPay signs) if the wallet fails
  2. Or pay in cash

  **If that doesn't work** Withdraw RMB at a Bank of China ATM and pay in cash.

  ✓ Checked Wed, Oct 7, 2026 · source

- Foreign Visa, Mastercard, UnionPay, JCB and Amex cards can withdraw RMB at any networked Bank of China ATM, 24 hours a day; which transactions work depends on your card issuer.

  1. Look for the card-network logos on the ATM
  2. Withdraw RMB
  3. If the machine keeps your card, keep the slip it prints and call Bank of China on 95566

  **If that doesn't work** Exchange foreign cash at a Bank of China branch with your passport.

  ✓ Checked Wed, Oct 7, 2026 · source

- Bank of China branches exchange 38 foreign currencies into RMB; small amounts need only your passport, no

account. Authorised exchange desks at hotels and airports take up to 10,000 RMB per person per day.

1. Bring your passport and foreign banknotes to a Bank of China branch or an airport or hotel exchange desk
2. Ask for some small notes for taxis and stalls

**If that doesn't work** Use a currency exchange machine at the airport or a Bank of China ATM with your card.

✓ Checked Wed, Oct 7, 2026 · source

- Bank of China accepts UnionPay, Visa, Mastercard, American Express, JCB and Diners cards at its card terminals, by tap, chip or swipe, where the acceptance sign is shown.
  1. Bring two cards on different networks and keep one apart from your phone
  2. At places showing the card signs, pay by tap or chip if the wallet fails

  **If that doesn't work** Cash from a Bank of China ATM.

  ✓ Checked Wed, Oct 7, 2026 · source

**When a hotel won't take a foreign guest**

- Any hotel in China registers foreign guests itself at check-in and reports it to the local police; you just show your passport.
  1. Show your passport at the front desk
  2. The hotel completes the registration

  **If that doesn't work** If the desk is unsure how to register you, call the immigration hotline 12367 (Chinese and English, 24 hours) for guidance.

  ✓ Checked Wed, Oct 7, 2026 · source
- Local authorities and booking platforms should not use licence or other qualification requirements to stop hotels from taking foreign guests, and neither platforms nor

hotels should post notices that they do not take foreign guests.

1. Book through a platform; a listing closed to foreign guests goes against the 2024 national notice
2. If a desk says it lacks a licence for foreign guests, mention that the notice says licence requirements should not keep foreign guests out, and ask them to register you

**If that doesn't work** Book another hotel nearby and report the refusal to 12367.

✓ Checked Wed, Oct 7, 2026 · source

- The immigration hotline 12367 answers in Chinese and English, 24 hours a day, and takes policy questions, enquiries and complaints, including about hotel stays.
  1. From a phone in China, dial 12367 and ask for English
  2. Say which hotel refused you and where
  3. Meanwhile book another hotel nearby

  **If that doesn't work** Book another hotel nearby.

  ✓ Checked Wed, Oct 7, 2026 · source
- Staying in a private home or rental rather than a hotel, you or your host must register with the local police within 24 hours of arrival; since 21 September 2026 this can be done online anywhere in China.
  1. Ask your host to register you in the NIA 12367 app, WeChat or Alipay mini program, or the NIA website - the first time, the host does it
  2. Or go together to the local police station
  3. Keep the registration record in the app

  **If that doesn't work** Call 12367 for help, or visit the local police station or exit-entry office.

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**Taxis, and when none comes**

- Licensed taxis must run the meter and offer a printed receipt; national rules let you decline to pay if the driver will not use the meter or will not give a receipt.
  1. Check the meter is running as you set off
  2. At the end pay what the meter shows, plus any road toll
  3. Ask for the printed receipt and keep it until you have checked you left nothing in the car

  **If that doesn't work** If a driver names a fixed price before you leave, step out and take the next taxi or book a ride in the DiDi app

  ✓ Checked Wed, Oct 7, 2026 · source
- Drivers may not refuse a ride once they know where you are going, haggle over the price, or take a detour; the route should be a reasonable one to the address you give.
  1. Show the destination written in Chinese
  2. If the driver quotes a price instead of using the meter, say 'da biao' (use the meter) or take the next taxi

  **If that doesn't work** Note the plate number and report it on 12328, the transport service line

  ✓ Checked Wed, Oct 7, 2026 · source
- At airports, railway stations, coach stations and ports, taxis queue at a marked rank and follow a dispatcher; drivers are not allowed to pick up outside the designated area.
  1. Follow the Taxi signs to the rank
  2. Join the queue and take the car the dispatcher sends
  3. Say no to anyone who offers a car inside the hall or at the exit

**If that doesn't work** If the queue is long, use the metro, airport bus or the ride-hailing pick-up area the airport signposts

✓ Checked Wed, Oct 7, 2026 · source

- A licensed taxi has a roof light reading 'TAXI' in Chinese and English, a sign showing whether it is free, and its fares, passenger notice, company name and complaint number posted inside.
  1. Wave down a taxi whose sign shows it is free (空车)
  2. Before you get in, check the roof light and the fare card on the window

  **If that doesn't work** If no taxi stops, book one in the DiDi app, which also dispatches street taxis

✓ Checked Wed, Oct 7, 2026 · source

- 12328 is the transport service and complaints line; city transport bureaus point passengers to it for taxis that will not use the meter, overcharge, haggle or refuse a ride.
  1. Keep the receipt or note the plate number, time and route
  2. Call 12328, or ask your hotel's front desk to call for you

  **If that doesn't work** The taxi company's name and service number are posted inside the car; note them with the plate number and call that number

✓ Checked Wed, Oct 7, 2026 · source

- For a ride to a remote area, or out of the city at night, a driver may ask you to come with them to register at the nearest relevant office, and may decline the trip if you do not.
  1. For a late or out-of-town trip, book through the DiDi app or ask your hotel to arrange the car
  2. Carry your passport

**If that doesn't work** If no driver will take the trip, ask your hotel's front desk to book a car for you, or stay the night and travel in the morning

✓ Checked Wed, Oct 7, 2026 · source

- DiDi China, DiDi's app for the Chinese mainland, has an English version: you can register with your own mobile number, message drivers with English-Chinese translation, choose payment options that include international bank cards, and reach English customer service in the app around the clock.
  1. Install DiDi China before you fly and register with your own mobile number
  2. Add a payment method in the app; the options include international bank cards
  3. To book, enter the destination and wait at the pick-up point the app shows

  **If that doesn't work** If DiDi will not take your card, a taxi from the rank or the street takes cash

  ✓ Checked Wed, Oct 7, 2026 · source

# Help in Chinese: cards to show

您好，这是一位外国游客的中国行程册。

**WHAT TO SHOW**

Checking in at a hotel or guesthouse

Your phone payment will not go through at a shop or stall

You need someone to make one short call for you

At a train or metro gate with a passport, not a Chinese ID

Where I'm going in Hangzhou (6 cards)

Emergency

Checking in at a hotel or guesthouse

## 酒店入住

您好，我有预订，姓名是 _____。这是我的
your name
护照。麻烦您帮我办理住宿登记，谢谢！

Your phone payment will not go through at a shop or stall

## 可以用现金吗

您好，我的手机付不了钱，可以用现金吗？或者能麻烦您用自己的手机代我付，我把现金给您吗？谢谢！

You need someone to make one short call for you

## 请帮我打个电话

您好，能麻烦您帮我打个电话吗？号码是 _____（phone number），就说：_____（what to say）。太感谢了！

At a train or metro gate with a passport, not a Chinese ID

## 人工通道

您好，我用护照买的车票，闸机刷不了。麻烦您带我走人工通道检票。谢谢！

## Emergency numbers in China

| | | |
|---|---|---|
| **110** | Police | Danger to you or others, or a crime in progress |
| **120** | Ambulance | Medical emergency |
| **119** | Fire | Fire |
| **122** | Traffic accident | Road accident |
| **12345** | City service hotline | Public services and complaints including tourism |
| **12367** | Immigration service | Visa and entry-stay questions; English spoken |
| **12328** | Transport hotline | Taxi or ride-hail dispute or overcharging |

这是这位游客在 chinamapbook.com 做的行程册。感谢您的帮助！

# Point to where you want to go

*Each card asks, in Chinese, for directions or a ride to that one place. Find the one you need and point to it.*

## HANGZHOU 杭州

← Hangzhou

Sight · West Lake (Zhejiang)

您好，我是外国游客，我想去

西湖

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Lingyin Temple

您好，我是外国游客，我想去

灵隐寺

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Liuhe Pagoda

您好，我是外国游客，我想去

六和塔

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Xixi National Wetland Park

您好，我是外国游客，我想去

## 西溪湿地

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Phoenix Mosque

您好，我是外国游客，我想去

## 凤凰寺

您能帮我叫辆车或者指一下路吗？谢谢！

Sight · Mount Tianmu

您好，我是外国游客，我想去

## 天目山

您能帮我叫辆车或者指一下路吗？谢谢！

## THINGS I DON’T WANT TO FORGET

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